

TopCops Driving School Fee Policy

The following is the fee policy for all students enrolled in a TopCops Driving School class, lesson or testing program.

LATE/RESCHEDULE FEES: Our instructors work on an appointment only basis, therefore, we have the following policies for late show and lesson/test reschedules as we have to compensate our instructors for their time.

Behind The Wheel Lesson Late/Reschedule: We have a 48 hour advance notice cancellation policy, any BTW drive canceled within the 48 hour period will be assessed a \$95.00 cancellation fee. Any student who is 15 minutes or more late for a pre-scheduled drive will have their lesson canceled and rescheduled for the next available lesson time and is subject to a \$95 late/reschedule fee.

Forgotten/Missing Permit: Any student who forgets to bring their required valid permit (physical or MyColorado App - or picture allowed) to their pre-scheduled drive lesson or test will have their lesson canceled and rescheduled for the next available lesson time and will be subject to a \$95 reschedule fee This is a State Requirement.

Driving Test Late/Reschedule: Any student who is 5 minutes or more late to a pre-scheduled driving test will have their test canceled and rescheduled for the next available testing time and is subject to a \$60 cancellation fee.

Classroom Reschedule: Any student who reschedules their classroom start date 1 days or less prior to enrolled class start date will be charged a \$50 Administrative fee.

CANCELLATION/NO SHOW FEES: We are limited on classroom space/drive times and our instructors work on an appointment only basis, therefore, we have the following policies for cancellations.

Classroom Cancellation/No Show: Any student that drops or cancels a classroom enrollment more than 48 hours after enrollment will not be entitled to a refund.

Behind The Wheel Lesson Cancellation/No Show: Any student who cancels a pre-scheduled drive with less than 48 hours' notice by calling, voicemail, email, or using the online student portal, is subject to a \$95 cancellation fee.

Driving Test Cancellation/No Show: Any student who cancels a driving test will not be issued a refund. Our drive tests are **NON-REFUNDABLE.**

Cancellations, Late Shows & Rescheduled Due To Adverse Weather Do Not Apply See Adverse Weather policy